



GREENVILLE'S CHOICE FOR SENIOR LIVING

*Surround yourself with possibility*

Cypress Glen complies with applicable state and Federal civil rights laws and does not discriminate in any of its activities on the basis of race, color, national origin, age, sexual orientation, gender identity, disability, or sex.

Cypress Glen:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services in a timely manner to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information written in other languages

If you need these services or other assistance, contact Cypress Glen, 100 Hickory Street, Greenville, NC 27858, by phone 252-830-0036, or by email to [cypressglen@umrh.org](mailto:cypressglen@umrh.org).

If you believe that Cypress Glen has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with Cypress Glen, in person or by mail at 100 Hickory Street, Greenville, NC 27858, by phone 252-830-0036, or by email to [cypressglen@umrh.org](mailto:cypressglen@umrh.org).

If you need help filing a grievance, Cypress Glen is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue, SW, Room 509F, HHH Building, Washington, D.C. 20201, 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at:  
<http://www.hhs.gov/ocr/office/file/index.html>.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-252-830-0036 (TTY: 1-252-830-0036).

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-252-830-0036 (ATS : 1-252-830-0036).

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-252-830-0036 (TTY: 1-252-830-0036).

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-252-830-0036 (TTY: 1-252-830-0036).

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-252-830-0036 (TTY: 1-252-830-0036)。

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-252-830-0036.

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-252-830-0036 (TTY: 1-252-830-0036). 번으로 전화해 주십시오.

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-252-830-0036 (TTY: 1-252-830-0036).

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-252-830-0036 (TTY: 1-252-830-0036). पर कॉल करें।

સુચના: જો તમે ગુજરાતી બોલતા હો, તો નિ:શુલ્ક ભાષા સહાય સેવાઓ તમારા માટે ઉપલબ્ધ છે. ફોન કરો 1-252-830-0036 (ATS : 1-252-830-0036).

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-252-830-0036 (телетайп: 1-252-830-0036).

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-252-830-0036 (TTY : 1-252-830-0036).

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-252-830-0036 (TTY: 1-252-830-0036).

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-252-830-0036 (TTY : 1-252-830-0036)。まで、お電話にてご連絡ください。

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-252-830-0036 (TTY : 1-252-830-0036).

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ک۔ 1-252-830-0036 (TTY: 1-252-830-0036)۔ کال - 1-252-830-0036۔